

*As from February 28<sup>th</sup>, 2025, this document does not apply to the following Electronic Services: Vendor Information Portal, Inventory Finance, Equipment Finance Quotation, Customer Portal, Credit Automation tool, Origination, Assets Management Tool (AMT), Product Referential, Smart Balance Sheet, SGEF KYC tool and SGEF Third-party management solution.*

## SG MARKETS POLICY ON PERSONAL DATA SG MARKETS COOKIES CHARTER

### 1. SG Markets Policy on Personal Data

For the avoidance of doubt, this SG Markets Policy on Personal Data (the “**Policy**”) applies to the processing of personal data carried out in connection with the provision of the Electronic Services by Societe Generale, a French *Société Anonyme* registered with the Paris Trade Register under number 552 120 222, having its registered Office at 29 Boulevard Haussmann 75009 Paris France (« **SG** »).

Terms used in this Policy shall have the same meaning as in the SG Markets General Terms of Societe Generale.

In connection with your use of the Electronic Services, we may collect personal data concerning your Authorized Users, including identification and navigation data, as data controller, in order, inter alia, to make the Electronic Services available to you, but also, for the purposes of audience measurement, connection management and to ensure the security of the Electronic Services.

In this respect, we comply with Regulation (EU) 2016/679 of the European Parliament and of the European Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data (the “**General Data Protection Regulation**” or the “**GDPR**”).

Furthermore, the terms “personal data”, “process/processing”, “data controller”, “recipient”, “data processor” have the definition given to them in Article 4 of the GDPR.

#### Legal basis of the processing :

- The processing carried out for the purpose of audience measurement and for the management of connections to the Electronic Services is based on your consent,
- The processing carried out to ensure the security of the Electronic Services falls within SG’s legitimate interest; and
- The processing carried out for the provision of the Electronic Services is necessary for the performance of a contract and/or is subject to a legal obligation to which SG is subject.

In connection with the provision of a Business Service, personal data of your Authorized Users are processed by the entity of the Société Générale Group providing the Business Service. Where appropriate, this Policy may be supplemented by a specific policy applicable to the processing of personal data carried out in connection with the provision of Business Services.

Such personal data may be transmitted to the entities of the SG Group, its partners, brokers, intermediaries and insurers, subcontractors, providers, within the limit necessary for the performance of the tasks entrusted to them for the purposes described above. In addition, personal data may also be sent, in compliance with the applicable regulations, to administrative or judicial authorities and/or regulators and/or public authorities, in France or abroad, for the purpose of establishing, safeguarding or defending a right in court, in the context of administrative or criminal investigations by one or more regulators, of compliance with commitments made towards them or in the context of judicial proceedings of any kind.

Except where otherwise provided by law or regulation, personal data collected shall be kept only for the period necessary to achieve the purposes described above, but may be stored as part of an intermediate archive by SG in order to comply with the limitation periods in force, in order to allow SG to defend its interests in the event of disputes.

Due in particular to the international dimension of the SG Group, SG may have to transfer the personal data collected to the entities of its Group, to its providers and to its partners established outside the European Economic Area. When personal data are transferred to countries outside the European Economic Area, there is a specific and strong legal framework for this transfer, in accordance with the GDPR, in particular by signing standard contractual clauses approved by the European Commission. More information on these legal provisions can be found at [sg-protection.donnees@socgen.com](mailto:sg-protection.donnees@socgen.com). In addition, appropriate security measures shall be put in place to ensure the protection of personal data transferred outside the European Economic Area.

Each Authorized User shall have a right of access to his/her personal data and a right to rectification, erasure, restriction of processing, and the right to withdraw his/her consent at any time, provided that the processing is based on this legal basis, and the right to portability of some of his/her personal data. He/she may also object, on grounds relating to his/her particular situation, to the processing of his/her personal data, or may lay down general or specific guidelines on the fate of his/her personal data in the event of death.

Each Authorized User may also, at any time and free of charge, without having to justify his/her request, object to the use of his/her personal data for marketing purposes.

If the request of the Authorized User does not concern marketing purposes, SG may refuse to comply with his/her request if there are legitimate and compelling reasons for processing his/her personal data or if these data are necessary for the establishment, exercise or defense of legal claims.

Each Authorized User may exercise his/her rights and contact the SG Personal Data Protection Officer at the following address: [fr-gdpr-sg-contact@sgcib.com](mailto:fr-gdpr-sg-contact@sgcib.com). He/she also has the right to lodge a complaint with the *Commission Nationale de l'Informatique et des Libertés* (CNIL), which is the supervisory authority in charge of compliance with the obligations regarding the protection of personal data.

## **2. SG Markets Cookies Charter**

The list of cookies and our partners can be found [here](#).

### **What is a cookie?**

A cookie is a small text file that is placed and stored on your terminal\* when you visit a website. A cookie allows its issuer to identify the terminal\* on which it is stored for the duration of the validity or the storage of this cookie.

The term “cookie” refers to all technologies allowing to trace the user’s navigation.

\* The terminal refers to the material equipment (computer, tablet, smartphone...) you use to consult or view a website, an application or advertising content, etc.

### **Why are we using cookies?**

We and our partners use different types of cookies for the following purposes:

#### **1. Cookies that do not require user’s consent related to the website’s operation**

(i) These are operating cookies that are essential for browsing our website (such as the session identifiers) and allow you to use the main features of the website and to secure your connection. They allow you, for example, to access directly to reserved and personal areas of our website, thanks to identifiers or data that you may have previously entrusted to us.

(ii) These are cookies that are not essential for browsing our website but whose sole purpose is to enable or optimise its operation and to give you access to specific features.

They also allow you to adapt the presentation of our website to the display preferences of your terminal. These cookies allow you to have a fluid and customised navigation.

## 2. Audience measurement cookies

These cookies allow us to better understand the use and performance of our website, to establish statistics, traffic volumes and use of various elements of our website (visited pages, navigation path, etc.). This allows us to improve the interest and ergonomics of our services (the most consulted pages or sections, the most read articles, ...).

These cookies are also used to establish statistics on the performance of the services of our website and to personalize the content of our website according to your profile and your navigation.

## 3. Cookies related to videos

These cookies deposited via video sharing services allow you to view directly on our website the selected multimedia content.

For more information: QUMU: <https://qumu.com/en/privacy/>

### How to refuse/delete cookies

The registration of a cookie in a terminal is essentially subject to the will of the terminal user, which can be expressed and modified at any time and free of charge.

If you have accepted the storage of cookies in your terminal, the cookies integrated into the pages and contents that you have consulted may be stored temporarily in a dedicated space in your terminal.

**A cookie management configurator is available to allow you to manage the cookies used and/or deposited on this website. At any time, by clicking on the link “Manage my cookies” from the drop-down menu “Legal notices” at the bottom right of each page of this website, you will be able to access the configurator and modify your preferences by purpose.**

**!!!Attention!!!** The taking into account of your wishes is based on a cookie. If you delete all the cookies stored on your terminal via your browser, Société Générale and its partners will not be aware of your refusal and you will therefore be asked again to express your choices on cookies.

The complete blocking of your cookies via your browser or ad-blockers (including cookies related to the operation of the website) may lead to malfunctions such as the impossibility to accessing certain pages of our website or your secure client area.

As part of the regulation, you will be asked every 6 months to confirm or change your cookie preferences, **regardless of how long they remain in effect.**

### What cookies are used on our website and what are our partners?

The list of main cookies contained on our website is provided below. This list is regularly updated:

Cookies related to the website's operation (Operating cookies)			
Cookie's Name	Data controller	Cookie's retention period	Purpose
SGX_PRD_authN_sticky_id	SOCIETE GENERALE	Session	Cookie to allow the load balancing of equipment
SHB_PRD_sticky_id			
TSxxxxxxxx			
NSC_wt-thqvmf-qvmf3-iiuqt-23443	SOCIETE GENERALE	2 Minutes	
NSC_wt-thqvmf-thnqsjnf-iiuqt-21433			
visid_incap_	SOCIETE GENERALE	1 Year	
access_token	SOCIETE GENERALE	Session	Cookie to ensure the security of the authentication mechanism
amlbcookie			

CSRF-TOKEN			
dx-navigate-as			
JSESSIONID			
sgaccess_token			
sgconnect-l2			
ssov2_access_token			
XSRF-TOKEN			
SF_KEY	SOCIETE GENERALE	1 Day	
sgconnect-l3	SOCIETE GENERALE	30 Days	
GLASS.Web	SOCIETE GENERALE	1 Month	
urlSSO	SOCIETE GENERALE	13 Months	
sgconnect-l1	SOCIETE GENERALE	1 Year	
SGX_tid			
SGWTConnectStorage	SOCIETE GENERALE	NA	
redirect_mobile	SOCIETE GENERALE	Session	Cookie to manage the user session
tableau_locale			
workgroup_session_id			
PegalACC	SOCIETE GENERALE	1 Day	
site_disclaimer_accepted	SOCIETE GENERALE	1 Month	Cookie to store user consent
didomi_token	SOCIETE GENERALE	6 Months	
euconsent-v2			
mtm_consent			
mtm_consent_removed			
mtm_cookie_consent			
i18next	SOCIETE GENERALE	Session	Cookie to store user interface customization
language			
activeSkin	SOCIETE GENERALE	13 Months	
LANGUAGE			
urlSkin			
sgwt_language	SOCIETE GENERALE	1 Year	
sgwt_sg-design-system_theme			
Local & session storage	SOCIETE GENERALE	NA	
GFA_SessionId	SOCIETE GENERALE	Session	Cookie to store user session identification
sessionid			
SSGCookie			
csrftoken	SOCIETE GENERALE	1 Day	
dx-portal			
sgl2-check			
Audience measurement cookies			

Matomo	SOCIETE GENERALE	13 Months	Cookie to optimize the user session Cookie to store a few details about the user identification Cookie to store data related to the use of the Heatmap or Session Recording Cookie to store the attribution information Cookie to store the opt-out feature
<b>Cookies related to videos</b>			
Qumu	SOCIETE GENERALE	6 Months	Cookie to allow the reading of videos hosted on QUMU from the SG Markets website